

The audit requirements, procedures and skills you need to know to get started as an internal auditor. This course prepares you to conduct consistent audits and drive continuous improvement within your organization. Learn about the audit process through a breakdown of its stages - the audit scope, objectives, follow-up and closing, and practice using techniques that deliver objective, measurable results. International audit requirements are covered in detail followed by a hands-on practical component.

Course format

This classroom course provides 5 days (40 hours) of instructions delivered by an official IATA Instructor.

Prerequisites

Participants should have prior knowledge of operational safety.

Course Fee:

Regular - \$ 3100 I IATA Members - \$ 2790 I DNA - \$ 2170

On completion of this course you will be able to:

- >> develop an audit program
- >> apply the principles of auditing
- >> plan an internal audit and involve the right people in your organization
- >> describe the regulatory requirements for an internal audit and conduct an audit that fulfils these requirements
- >> evaluate the implementation of a corrective action plan and conduct a follow up
- >> close an audit following corporate policies requirements to complete corrective action records

This course is recommended for:

Quality, safety and operations managers Recently appointed internal auditors

Course content

- >> Audit programs establishing and implementing an audit program
- >> Monitoring and improving an audit program
- >> Audit planning steps developing scope and objectives, developing checklists, selecting an audit team
- >> Performing a document review, audit methods and techniques, audit conduct
- >> Gathering evidence and analysing findings
- >> Reporting results and conducting a follow-up
- >> Regulatory agencies: laws, regulations and audit requirements
- >> International Civil Aviation Organization (ICAO) Federal Aviation Administration (FAA) European Aviation Safety Agency (EASA) ISO 19011:2018

Certificate awarded

An IATA Certificate of Completion is awarded to participants obtaining a grade of 70% or higher and a special distinction is awarded to participants obtaining a grade of 90% or higher, in all exercises and exams. This course is a step toward earning an IATA Diploma in Airline Quality Management.

